

BOOKING CONDITIONS

(1) RESERVATIONS

A deposit of £25 per person for all tours is required at time of booking. A receipt will be issued by the company's agent. The balance must be paid to the agent with whom the tour was booked not less than six weeks prior to departure.

2. CANCELLATIONS

The insurer's will reimburse you for any deposits and other charges you may incur through cancellation or curtailment of your holiday as laid down in the insurance conditions in this Brochure. If not covered by our insurance, in the event of cancellation up to six weeks prior to departure date the deposit will not be refunded. When cancellations occur within six weeks of departure date, the following scale of charges will be made.

Prior to 42 days before departure Deposit only.
28 to 42 days before departure date 30% of holiday cost*
14 to 27 days before departure date 45% of holiday cost*
7 to 13 days before departure date 60% of holiday cost*
0 to 6 days before departure date 100% of holiday cost*

(3) ALTERATION ON TOUR

The Company reserve the right to alter without notice, routes, excursions, seating plans, type of coach and advertised prices on every tour arranged by the Company, they reserve the right without making any increase or reduction in the prices charges, to substitute other hotels for those advertised and use annexe accommodation. The Company reserves the right to cancel any tour or part thereof owing to difficulty in road transport, insufficient bookings or any other cause beyond it's control and in such cases all monies paid will be refunded to passengers whereon the Company shall be exempt from further liability.

(4) LOSS OF BAGGAGE

Passenger's luggage and personal property taken on all tours remain at all times and in all circumstances the passenger's responsibility and is at the passenger's sole risk and the Company shall not be liable or responsible for any loss or damage thereto however so caused. Passenger's are advised to insure against this. The Company will, if required, act as agents for passenger's wishing to insure themselves and or their luggage, and personal property against injury, loss or damage on any tour or journey booked through the company.

(5) CHILDREN'S FARE

Children's reductions on request.

(6) RESPONSIBILITY

The Company make all arrangements for the provision of transport, accommodation and other services and accept all bookings as agents only, their liability is therefore limited. Every booking is accepted subject to any or all tariffs, terms and conditions under which any transport accommodation or any other services whatsoever are provided by coach operators, hoteliers and other subcontractors whose services the Company utilise some of which limit or exclude liability in respect of delays, loss or damage etc. Neither the Company shall be liable or responsible for death of or personal injury or illness to any person unless resulting from the

negligence of the Company, or their servants. Save as aforesaid the Company shall not in any circumstances be liable or responsible for any loss, damage, additional expenses, accident, delay, irregularity inconvenience or distress whatsoever or howsoever caused due to delay, breakdown, failure, alteration or cancellation of transport or communication, hotel accommodation services or other tour arrangements, sickness, weather, natural disaster, industrial disputes war, revolutions, riots, terrorist activity, controls or regulation of countries and governments, quarantine or other similar events beyond the Company's control or the acts, defaults, irregularities or negligence of any Company, firm or person including the Company and it's servants unless it is proved by the passenger that such liability arose as a direct result of the breach of the contractual duty, to exercise reasonable care in making arrangements for the passenger on the part of the Company or of it's servants.

(7) Tour rates provide arrangements only for the time stated. All rates are based on current tariffs and are subject to adjustment in the event of changes.

(8) The right is reserved to decline to accept or retain any person as a member of any tour or to cancel any tour if the circumstances require it.

(9) BEDROOMS

Where applicable, bedrooms are allocated at the time of booking in accordance with passenger's requirements. Only a limited number of single bedrooms are available on each tour and when allocated are subject to an extra charge as specified on the tour page and payable direct to the agents. Friends travelling together are particularly requested to accept twin bedded rooms. Low floor rooms and positions of rooms are not guaranteed.

(10) All information regarding hotels and tours in the brochure is accurate at the time of printing to the best of the Company's knowledge, information and belief if given in good faith but such information constitutes no representation other than the Company honestly holds such belief and does not form the basis of any contracts with the passenger.

(11) The issue and acceptance of tickets and vouchers shall be deemed to constitute acceptance of and consent to the conditions by the passenger.

(12) Holiday insurance is available on all our holidays on request and is strongly recommended. Ask for full details.

FORCE MAJEURE

We cannot accept liability or pay any compensation where the performance or prompt performance of our contractual obligations is prevented or affected by circumstances amounting to force majeure. Force majeure means any event which we or the supplier of the services in question could not foresee or avoid. Such events may include but are not limited to war or threat of war, riots, civil strife, terrorist activity, industrial action, natural or nuclear activity, adverse weather conditions, fire and all similar events outside our control.

HOW TO BOOK

COMPLETE THE BOOKING FORM AND
SEND TOGETHER WITH YOUR DEPOSIT TO:

WICKSONS HOLIDAYS

**Coppice Road,
Brownhills,
Walsall,
WS8 7DG**

01543 372247

CHEQUES SHOULD BE MADE PAYABLE TO:

WICKSONS HOLIDAYS

PICK UP POINTS

- PELSALL - Cenotaph
- CANNOCK - Bus Station
- HEDNESFORD - Bus Station
- NORTON CANES - Library
- BROWNHILLS - Silvercourt or Wicksons Depot
- WALSALL WOOD - Streets Corner
- SHELFIELD - Spring Cottage
- RUSHALL - Library
- ALDRIDGE - Post Office
- WALSALL - Stand G, Hatherton Road
- BLOXWICH - The Bull
- WOLVERHAMPTON - Faulkland Street
- DUDLEY - Flood Street
- BIRMINGHAM - St. Chad's Cathedral
- LICHFIELD - Bus Station
- CHASETOWN - Wychelm Pub
- BURNTWOOD - Swan Island
- HEATH HAYES - Talbot Pub
- WILLENHALL - Baths
- GREAT WYRLEY - "Star"
- RUGELEY - Bus Station
- GREAT BARR - Scott Arms
- KINGSTANDING - Circle K.F.C.
- SUTTON - McDonalds
- WEDNESFIELD - Church
- TAMWORTH - Corporation Street



Looking for a Summer Get-Away or just a short break - Wicksons Holidays has something for everyone. Hopefully there will be something to tempt you !

Here at Wicksons Holidays we are constantly striving to offer good value affordable Holidays and Short Breaks. This gives you the opportunity to enjoy everything from the tranquil scenery of one of our Holiday Tours to the excitement of the City by joining one of our West End Theatre Weekends !

Do not hesitate to talk to one of our experienced Travel Advisors to discuss your requirements, so you can be sure to choose the Holiday or Short Break best suited to you !

Just call our Holiday Hotline 01543 372247 or why not "pop in" and see us.

BOOKING INFORMATION

- How to Book:** Complete the enclosed Booking Form and forward with the £25.00 per person deposit plus Insurance Premium if required. Full payment is required for all holidays booked 6 weeks or less prior to the departure date. Credit Card bookings available by post or telephone.
- Pick-Up Areas:** A full list of pick-ups, printed on the inside of the back cover are available at no additional charge.
- Home Pick-Ups:** We do offer a Home Pick-Up / Drop-Off Service at an additional charge per pick-up. (2 persons per pick-up - if additional passengers contact office.)
The following rates apply:
- Area 1** Aldridge/Pelsall/Bloxwich/Shelfield/Rushall/Brownhills/Walsall Wood.
£18.00 per pick up.
 - Area 2** Cannock/Hednesford/Norton/Walsall/Lichfield/Burntwood/HeathHayes/Willenhall/Four Oaks/Great Barr/Kingstanding/Great Wyrley.
£20.00 per pick up.
 - Area 3** Wolverhampton/Dudley/Birmingham (Central)/Rugeley/Tamworth.
£25.00 per pick up.
- Seat Allocation:** Please be advised any numbers on initial booking confirmations are purely reference numbers - your exact seat allocation will be advised by your driver as you join the coach.
- Pre Bookable Seats:** We offer a Pre-Bookable Seat Option at £5.00 per person, so if you want to request a preferred seat you can for a supplement of £5.00 per person (subject to availability.)
- Single Supplement:** Single Supplements stated are for single rooms. There may be additional charges when/if twin or double rooms have single occupancy - At the discretion of the hotel.
- Travel Insurance:** Travel Insurance is available and strongly recommended. Please bear in mind Insurance cover is only valid from the date of premium paid. - It is always best to take out insurance at time of booking if required. There is a seven day money back guarantee. "The Travel Insurance Premiums and cover offered in this brochure are correct for all Holidays booked up to and including the 31st December 2008. Any Holidays booked and insurance issued after this date will be subject to change and FSA regulations."
Please read the Policy completely to ensure it meets your requirements.
- Confirmation:** A receipt/confirmation will be issued on booking. Pick-up Point and times will be advised on your luggage labels approximately one week prior to departure.

FINANCIAL FAILURE INSURANCE

In accordance with "The Package Travel, Package Tours Regulations 1992" all passengers booking with **Wicksons Holidays** are fully Insured for the initial deposit and subsequently the balance of all monies paid to us, including repatriation if required, arising from the cancellation or curtailment of your travel arrangements due to the insolvency of **Wicksons Holidays**.

A certificate detailing this cover will be given to each and every passenger as evidence of cover. **Please ensure that you have been given the appropriate certificate(s) at the time of booking.**

This insurance has been arranged by Towergate Chapman Stevens through igi Insurance Company Limited.